April 15, 2004

Secretary of the Commission Ms. Marlene F. Dortch Federal Communications Commission 9300 E. Hampton Drive Capitol Heights, Maryland 20743

TO CONFIRMED

FCC - MAILROOM

**APR 2 8** 2004

RECEIVED & INSPECTED

7004 MAY 14 P 2: 29

Re: Notice of Proposed Customer Transfer and Certification of Compliance With FCC Rules - CC Docket No. 00-257

Dear Ms. Dortch:

Buzz Telecom, Inc. is a Nevada Corporation with its principal place of business in Merrillville, Indiana.

Buzz Telecom, Inc., hereby notifies the Commission, pursuant to 47 C.F.R. 64.1120(e), of the impending transfer of certain customers (less than 5 percent) of Business Options, Inc. to Buzz Telecom, Inc. Both companies have the same ownership and share the same underlying carriers, thus transfer should be quite seamless, as no real carrier "switch" will occur, simply a transfer of billing responsibilities.

With this transition, customers will receive similar rates, features, terms and conditions of service. The transition of certain Business Options, Inc. customers to Buzz Telecom, Inc. will occur on June 15, 2004 or as soon thereafter as possible.

Enclosed please find an original and five copies of Buzz Telecom's Notice of Proposed Customer Base Transfer and Certification of Compliance with the Federal Communications Commission's rules in CC Docket No. 00-257 and set forth in C.F.R. 64.11120(e)(1).

I was instructed to send four copies but I have sent an extra copy to be date-stamped as an acknowledgement and returned to us. Also enclosed is stamped envelope for your convenience in mailing this to us.

#### 1. Names of Parties Involved in Transaction:

Acquiring Carrier:

Transferring Carrier

Buzz Telecom Inc.

Business Options, Inc

## 2. Types of Telecommunications Services Provided:

As this is a transfer from one company to another, of which both are owned by the same owners, service will not change. Buzz Telecom proposes to offer a variety of interstate, intrastate, interlata, intralata, calling cards, toll free number, international long distance, toll services, etc. as applicable throughout the United States.

# 3. Date or Proposed Transfer:

On or shortly after June 7, 2004, but not earlier than customers' receipt of 30 days prior notice.

## 4. Certification of Compliance with Customer Notice Requirements:

See Attachment A.

#### 5. Copy of Customer Notice:

See Attachment B.

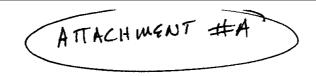
Should you have any questions, please do not hesitate to contact our office.

Respectfully Submitted,

Keanan Kintzel

Executive Director

No. of Copies ree'd O+2



# CERTIFICATION OF COMPLIANCE

On behalf of Buzz Telecom, Inc., with regard to Buzz Telecom's acquisition of certain customers of Business Options, Inc. located in Indiana, I hereby certify compliance with the requirements of 47 C.F.R. § 64.1120(e). This includes the provision of advanced subscriber notice, in accordance with 47 C.F.R. § 64.1120(e)(3), and the obligations specified in that notice.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 23, 2004, at Merrillville, Indiana.

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Notary Public Seal
Note of Indiana
My Commission Suplies Aug 9, 2010

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Keanan G. Kintzel Executive Director Buzz Telecom, Inc.





April 30th, 2004

Dear Customer,

Buzz Telecom is pleased to announce that it has reached an agreement with your current long distance provider, Business Options, to take over all the long distance toll services they have been providing. Business Options will soon be ceasing operations in your state and Buzz Telecom will be acquiring its customers. With Buzz Telecom, you will continue to receive the same low rates and quality services, as before, the only-change that will occur will be our name on your phone bill. Additionally, there will be no fees that you will incur as part of this change and THIS WILL NOT AFFECT YOUR LOCAL TELEPHONE SERVICE.

Although the name Buzz Telecom will be the only change, you are under no obligation to maintain your service with Buzz Telecom. You have the right to select a different preferred carrier for the telecommunications services you have ordered, if an alternative carrier is available. The selection of a different toll service provider may, however, affect the rates you pay for toll services. Your toll services will transfer to Buzz Telecom on June 15<sup>th</sup> 2004 or shortly thereafter.

If for some reason your local phone company bills you a carrier change charge or you have any questions on current or old bills or you would like to order additional toll free or calling card services, simply contact our customer service department at 888-889-2671 from 8 a.m. to 5 p.m. Monday to Friday - Chicago time. We will happily answer any questions, fulfill additional orders or issue any credits owed to your account. Further, Buzz Telecom will be totally responsible for handling any complaints filed, or otherwise raised, prior to or during your transfer from Business Options to Buzz Telecom. Please note that any long distance "freeze" you have placed on your existing telephone lines to prevent an unauthorized transfer to another long distance carrier will be overridden for purposes of this transaction and will need to be reinstated by you after the transfer is complete.

If for some reason Buzz Telecom, which is a non-dominant carrier, changes the rates, terms, and conditions of the toll services that it provides you, where applicable as outlined in FCC title 47 # 61.58, Buzz Telecom will provide you notice of the changes by either posting them on it's website at <a href="https://www.ebuzz.bz">www.ebuzz.bz</a> or through a bill message or insert prior to the effective date of the changes. Business Options and Buzz Telecom both wish to thank you for being a valued long distance customer.

Sincerely,

Keanan Kintzel Executive Director